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		<p>discussed and particular arrangements made for you?</p> <p>Are there other changes that you can think of that the hospital made for you before you came to hospital?</p> <p>What worked well, and what could have been done differently?</p> <p>Why did X work well? Why didn't X work well? How could X be changed?</p>
<b>3. Meeting the person's needs in hospital</b>	<p><b>During</b></p> <p>During your hospital stay/visit, how did the hospital/hospital staff meet your needs as a disabled person?</p> <p>Were these changes made especially for you, or do you know whether they were also for other patients?</p>	<p>What worked well, and what could have been done differently?</p> <p>Why did X work well? Why didn't X work well? How could X be changed?</p>
<b>4. After the hospital visit/stay</b>	<p><b>Discharge/Afterwards</b></p> <p>After your hospital stay/visit, how did the hospital/hospital staff meet your needs as a disabled person?</p> <p>Were these changes made especially for you, or do you know whether they were also for other patients?</p>	<p>For example, did the hospital give you any information to take away with you? Are there other changes that you can think of that the hospital made for you after you left hospital?</p> <p>What worked well, and what could have been done differently?</p> <p>Why did X work well? Why didn't X work well? How could X be changed?</p>
<b>Any other comments about hospital visit/stay</b>	<p><b>Review</b></p> <p>We have finished talking about your hospital visit now; is there anything else you would like to add before we move on? We can revisit this again if you think of something later on.</p>	

**Ideas and suggestions for future improvements**

We are also interested your ideas and suggestions for how hospitals could made changes to/improve their care practices based on the experiences of disabled people.

1. Have you/your family/support worker provided feedback to the hospital to about how your needs were met? Has the hospital made any changes to their service(s)?
2. What changes do you think your hospital could make to their service(s) to help disabled people?
3. Is there anything else that you have thought about that you would like to talk about?